



# THE CHARTERED INSTITUTE OF ARBITRATORS (AUSTRALIA) LIMITED

ACN 118 131 016

Website: [www.arbitrators.org.au](http://www.arbitrators.org.au)

**Patrons:**

The Hon A M Gleeson, AC (Chief Justice of Australia)  
The Hon Garry Downes AM (Judge of the Federal Court of Australia)

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## COMPLAINT TRANSMITTAL COVERSHEET

Attached is a Complaint that has been filed against you with The Chartered Institute of Arbitrators (**CIArb**) pursuant to the auDA Domain Name Dispute Resolution Policy (the **Policy**), the Rules for .au Dispute Resolution Policy (the **Rules**), and the CIArb Supplemental Rules for .au Dispute Resolution Policy (the **Supplemental Rules**).

The Policy is incorporated by reference into your Registration Agreement with the Registrar(s) of your domain name(s), in accordance with which you are required to submit to a mandatory administrative proceeding in the event that a third party (a **Complainant**) submits a complaint to a dispute resolution service provider, such as the Center, concerning a domain name that you have registered. You will find the name and contact details of the Complainant, as well as the domain name(s) that is/are the subject of the Complaint in the document that accompanies this Coversheet.

You have no duty to act at this time. Once the CIArb has checked the Complaint to determine that it satisfies the formal requirements of the Policy, the Rules and the Supplemental Rules, it will forward an official copy of the Complaint to you. You will then have 20 calendar days within which to submit a Response to the Complaint in accordance with the Rules and Supplemental Rules to the CIArb and the Complainant. You may represent yourself or seek the assistance of legal counsel to represent you in the administrative proceeding.

The **Policy** and **Rules** can be found at <http://www.auda.org.au/policy/audrp>

The **Supplemental Rules**, are available from the CIArb.

You are requested to contact the CIArb to provide the contact details to which you would like:

- (a) the official version of the Complaint, and
- (b) other communications in the administrative proceeding to be sent.

A copy of this Complaint has also been sent to the Registrar(s) with which the domain name(s) that is/are the subject of the Complaint is/are registered.

By submitting this Complaint to the CIArb the Complainant hereby agrees to abide and be bound by the provisions of the Policy, Rules and Supplemental Rules.